Open Agenda



Overview & Scrutiny Committee

Monday 22 March 2021 6.30 pm

Online/Virtual. Members of the public are welcome to attend the meeting. Please contact FitzroyAntonio.williams@southwark.gov.uk for a link to the online meeting

Membership

Councillor Ian Wingfield (Chair)

Councillor Victor Chamberlain (Vice-Chair)

Councillor Humaira Ali Councillor Peter Babudu Councillor Jack Buck

Councillor Gavin Edwards

Councillor Sarah King

Councillor Jason Ochere

Councillor Victoria Olisa Councillor Jane Salmon

Councillor Leanne Werner

Martin Brecknell (Co-opted member)

Lynette Murphy-O'Dwyer (Co-opted member)

Reserves

Councillor Anood Al-Samerai

Councillor Tom Flynn

Councillor Eleanor Kerslake

Councillor Sunny Lambe

Councillor Richard Livingstone

Councillor Margy Newens Councillor David Noakes

Councillor Michael Situ

Councillor Sandra Rhule

Councillor Cleo Soanes

INFORMATION FOR MEMBERS OF THE PUBLIC

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Contact

Everton Roberts on 020 7525 7221 or email: everton.roberts@southwark.gov.uk

Members of the committee are summoned to attend this meeting

Eleanor Kelly Chief Executive Date: 12 March 2021





Overview & Scrutiny Committee

Monday 22 March 2021 6.30 pm

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Order of Business

Item No. Title Page No.

PART A - OPEN BUSINESS

1. APOLOGIES

To receive any apologies for absence.

2. NOTIFICATION OF ANY ITEMS OF BUSINESS WHICH THE CHAIR DEEMS URGENT

In special circumstances, an item of business may be added to an agenda within five clear working days of the meeting.

3. DISCLOSURE OF INTERESTS AND DISPENSATIONS

Members to declare any interests and dispensations in respect of any item of business to be considered at this meeting.

4. MINUTES To follow

To approve as correct records, the Minutes of the meetings held on 9 February and 3 March 2021.

5. BOROUGH PLAN PERFORMANCE CHALLENGE UPDATE

1 - 6

To receive performance monitoring information in respect of the delivery of the Borough Plan.

6. CABINET MEMBER INTERVIEW - COUNCILLOR CATHERINE ROSE, CABINET MEMBER FOR LEISURE, ENVIRONMENT AND ROADS

7

To hear from and ask questions of Councillor Catherine Rose, Cabinet Member for Leisure, Environment and Roads in respect of the various aspects of her portfolio area (circulated with the agenda).

7. CABINET MEMBER INTERVIEW - COUNCILLOR RADHA BURGESS, DEPUTY CABINET MEMBER FOR LOW TRAFFIC SOUTHWARK

8

To hear from and ask questions of Councillor Radha Burgess, Deputy Cabinet Member for Low Traffic Southwark in respect of the various aspects of her portfolio area (circulated with the agenda).

8. SCRUTINY REVIEW - REGENERATION (OLD KENT ROAD OPPORTUNITY AREA)

To receive a presentation from Colin Wilson, Head of Regeneration, Old Kent Road, on the delivery of regeneration in the Old Kent Road opportunity area. This forms part of the committee's scrutiny review of Regeneration in Southwark.

9. WORK PROGRAMME

9 - 16

To note the committee's work programme as at 22 March 2021 and to discuss potential scrutiny topics for the committee and its commissions for the 2021/22 municipal year.

DISCUSSION OF ANY OTHER OPEN ITEMS AS NOTIFIED AT THE START OF THE MEETING.

Date: 12 March 2021

Item No. 5.	Classification: Open	Date: 22 March 2021	Meeting Name: Overview & Scrutiny Committee					
Title:		Borough Plan Performance Challenge Update						
Ward(s) af	fected:	All						
Cabinet Me	ember:	Cllr Rebecca Lury, Finance, Business & Jobs						

BACKGROUND INFORMATION

- 1. On 25 November 2020, Council Assembly approved a refresh of the Council Plan 2018-2022, now known as the Borough Plan (<u>Item 6.1</u>).
- 2. The Borough Plan represents Southwark Council's overarching primary objectives and sets out the programme of work that the council will achieve over the period 2020-21 to 2021-22.
- On 22 December 2020, The Leader of the Council approved the <u>Borough Plan Performance Schedules</u>, which set out the various measures, and milestones against which progress towards each commitment would be recorded.
- 4. The Annual Borough Plan Performance Report will continue to be published after Q4, including end of year commentary and quarterly datasets, where appropriate.
- 5. This note is to update the Overview and Scrutiny Committee on a range of key performance indicators following Q3, focused on those that have been impacted by disruption resulting from the COVID-19 pandemic and associated consequences of lockdown and social distancing restrictions.
- 6. COVID-19 has had a severe and wide-ranging impact on the council and its ability to deliver services to residents over the past year. Whilst time and resources have rightly been diverted to support the pandemic, this has had an impact on the ability to deliver on every measure within the Borough Plan.
- 7. As a result, key areas have been prioritised to bring them back in line with the original delivery timescales, although we also expect a number of areas where the ongoing impact of the pandemic over the coming months will further inhibit the ability of departments to remain solely focused on Borough Plan commitments.

KEY ISSUES FOR CONSIDERATION

Finance & Governance (FG)

- 8. Collection rates, in particular council tax and tenant rent collection have been adversely affected by the pandemic, and we are unlikely to reach target collection rates by the end of Q4. Similarly, business rates and regeneration income have been impacted, though we expect to see a recovery in these collection rates as the UK unlocks over the coming months.
- 9. The Council also suspended enforcement actions for a period, which has impacted on collection rates. Similarly, there has been a significant increase in new claims for Council Tax Relief (CTR) which, in Q2, stabilised at 3 times the number of new claims we would normally see each month.

Environment & Leisure (EL)

- 10. Work to tackle the climate emergency continues apace. Technical work on carbon scenarios has been completed demonstrating carbon impact of different actions, which will form the basis of the Council's carbon baselining. As part of the action plan development, further baselining work will take place. We expect this to be complete by the year end enabling us to set year on year reduction targets in Q1 of 2021/22. Throughout Q2 and Q3, the department have conducted comprehensive engagement and launched a formal consultation of the strategy which closes in Q4. The publication of the strategy has been slightly delayed, and will now be published in Q1 of 2021/22.
- 11. Both waste collections (EL4.1) and recycling rates (EL9.1) have been impacted by lower staff attendance as a result of COVID-19. This has led to deployment of crews not familiar to particular rounds, which has affected quality of work. The position in Q4 to date has worsened due to impact of second peak. Veolia has offered a new management structure to avoid this in future. We are currently seeking data from across London to understand how the performance in this period within Southwark compares to the rest of London, but we know from initial reports that disruption has been seen across South London.
- 12. Indicators relating to leisure have been difficult to measure during the pandemic in light of the nationwide restrictions that have applied over the previous months. Whilst free swim and gym remained in operation during the period when leisure centres were able to operate, they were unable to provide swimming lessons (HE6.3) due to social distancing rules.

13. The Council however has remained committed to outdoor physical activities, and whilst resources within the department have focused on pandemic support over the last months, the department are confident in exceeding the 2021/22 target to bring this programme back in-line with expectations.

Housing & Modernisation (HM)

- 14. Delivery of new council homes is a flagship commitment of this Borough Plan and continues to be among the highest priorities, despite being impacted by lockdown restrictions. We have seen timelines for completions and starts on site (HA1.1, HA1.2) elongated owing to contractor's staff being furloughed and social distancing restrictions on construction sites.
- 15. This has meant increased delays in both administration of projects (for example in tendering processes) and in terms of construction itself. We are seeing on average an increase of 20% in timescales once on site. However, while there is slippage, we expect that our end of year target will be met in Q2 of the next financial year.
- 16. In relation to the overall commitment to have 2,500 new council homes either completed or on site by 2022, we are currently forecasting to exceed this target, provided we are able to meet current timelines on procurement, consultation and planning processes.
- 17. While the delivery of new council homes is crucial, we are also focused on ensuring the reduction of empty properties, to ensure that housing stock across the borough is effectively utilised (HA3). Additional empty council homes have been brought back into use to support homeless people. This includes 36 units in Churchyard Row and 79 flats on the Ledbury Estate meaning that our target will be exceeded (HA3.5).
- 18. Our indicators in relation to empty properties in the Private Rented Sector (PRS) have been impacted due to lockdown restrictions in terms of letting new properties, providing building surveys and meetings with potential landlords looking to bring properties back into use, but a number of approaches and discussions have been able to take place virtually. The publication of the Empty Homes Action Plan at February Cabinet paves the way for further progress on our empty homes audit as we move out of lockdown.
- 19. The Borough Plan is also clear in its commitment to bring forward low waste, low energy new council homes (CE8). While indicators related to the draft strategy and assessment of design standards in relation to our own housing stock (CE8.1, CE8.2) remain in progress, two net zerocarbon (NZC) pilot developments have been delayed. However, two sites

have been identified and a new timeline for these schemes is being produced. Furthermore, we can announce that we have secured a Tariff Guarantee from the Renewable Heat Incentive for our three green energy heat pump projects on estates in the borough. This secures a favourable tariff rate for us with a projected value of £19m grant income over the lifetime of the project, subject to technical performance metrics.

Children's & Adults Services (CAS)

- Services across CAS have been impacted owing to the priority response to the pandemic and safeguarding children and vulnerable adults in this context.
- 21. Our commitment to support 100% of children and young people with mental health needs (GSL2) was helped by the opening of The Nest, our open access service in the borough, and was challenging by school closures as mental health support in schools is a key feature of our approach. Need has increased and pressure on the NHS intensified across the year. However, the re-opening of schools will help us to reach more children and young people and we will strengthen our approach with in-reach into schools by The Nest as restrictions are eased and schools and services return to normal.
- 22. Some work towards 100% inclusion in schools (GSL3) had to be paused due to school closures. However, work is underway to re-start meetings with Head Teachers, and the officer-member working group at the earliest opportunity.
- 23. Work on adult mental health services (HE2) has been a challenge this year with the ability to supply support to residents in the community via the Southwark Wellbeing Hub restricted by lockdown. The hub continued to offer an adapted service delivery in light of the restrictions but face-to-face support was postponed including 1-1, groups, drop-in & pop up delivery. However, if a client's needs deem an in-person meeting to be necessary then this is arranged by exception in accordance with their COVID-19 risk assessment. As restrictions ease, additional support will be provided to residents and the wide range of services provided by the Southwark Wellbeing Hub will be re-established.
- 24. Our commitment to open two new nursing care homes (HE9) presents a mixed picture. While the first is due to complete construction on time in December 2021, the second has been delayed by lockdown. There will be a Cabinet report in June that will update on the strategy moving forward.
- 25. Around adult learning and associated qualifications (ST7), enrolment has been down over the past year. This is a result of the uncertainty and

social distancing measures that have been put in place. The team have a plan to increase enrolments in Q4.

Chief Executive's (CEX)

- 26. The pandemic has impacted upon a number of our commitments related to the local economy, jobs and skills.
- 27. Our work to support residents into jobs (GIE2) has hit significant hurdles during the pandemic, with the job market deteriorating across the board and unemployment levels rising. COVID-19 continues to have a huge impact on the labour market and on the council's ability to support residents into employment. For most of the pandemic, support has been restricted to virtual and online to ensure client and staff safety, and even higher than normal levels of pastoral support as clients have faced significant challenges as a result of the impact of COVID-19. Despite this, in Q3, 223 residents were supported into employment across council programmes, but there is a high likelihood we will not meet this year's target. As part of the Southwark Works review, work is underway to forecast the likely number of jobs starts that can be delivered.
- 28. Despite the devastating nature of the pandemic and the challenges this has caused, 593 residents have been supported into work in total over the three quarters April-Dec 2020. The positive impact services like Southwark Works have made on the lives of many during this period should be recognised.
- 29. Similarly, the pandemic continues to have a huge impact on the creation of apprenticeships and internships (GIE6). 120 young people participated in virtual internships, in recognition of the necessary shift to homeworking. Despite the impact of COVID-19, 345 apprenticeships and paid internships have been created to date in 2020/21.
- 30. The Southwark Essential Digital Skills Group has continued to offer a forum to address common digital skills Issues raised by the pandemic and has supported the development of a skills package for the Community Calling device sharing scheme (ST7.6, ST7.7, ST7.8). The return of stricter restrictions further delayed a public 'launch' of the framework. However, in practice the framework is well established with a wide partnership group and is into the delivery phase.
- 31. Construction delays related to the pandemic have set back our commitment to secure a new LGBTQ+ cultural space (ST13). However, the department have met with the LGBTQ+ Network and intend to have meetings with other stakeholders in Q4. Site developer, Native Land, will bring forward an early marketing programme for early next year. This is still something to celebrate since Southwark is the first council in the

country to secure such a space and the GLA intend to use our MOU as an example of best practice.

BACKGROUND DOCUMENTS

Background Papers	Held At	Contact					
Council Assembly 25/11/20	160 Tooley Street	Joseph.brown@sout					
Agenda item 6.1: Refresh of the	PO Box 64529	hwark.gov.uk					
Council Plan 2018-2022	London SE1P 5LX						
http://moderngov.southwark.gov.uk/iel	_istDocuments.aspx?Cld=13	32&MId=6773&Ver=4					
IDM: Council Plan 2018-2022	160 Tooley Street	Joseph.brown@so					
Performance Schedules (2020)	PO Box 64529	uthwark.gov.uk					
	London SE1P 5LX						
http://moderngov.southwark.gov.uk/ieDecisionDetails.aspx?ID=7250							

AUDIT TRAIL

Cabinet Member	Councillor Rebecca Lury, Finance, Business & Jobs
Lead Officer	Duncan Whitfield, Strategic Director, Finance &
	Governance
Report Author	Joseph Brown, Cabinet and Public Affairs Manager
Version	Final
Dated	11 March 2021

Cabinet Member Portfolio

Cabinet Member for Leisure, Environment and Roads - Cllr Catherine Rose

- Leisure services
- Sport and physical activity (working with the Cabinet Member for Public Health and
- Community Safety)
- Parks
- Cemeteries and crematorium services
- Biodiversity and trees
- Flooding, flood defences & internal waterways
- Estate cleaning and grounds maintenance (working with the Cabinet Member for
- Housing)
- Waste and Recycling
- Ending single use plastics
- Fly-tipping
- Pest control
- Air quality
- Street scene and road safety
- Promoting equality and diversity in the public realm
- Street cleaning
- School streets
- Cycle parking and storage
- Electric vehicles infrastructure
- Parking

Deputy Cabinet Member Portfolio

Deputy Cabinet Member for Low Traffic Southwark - Cllr Radha Burgess

- Increasing the proportion of Southwark's streets and estates dedicated to zero
- carbon, zero pollution uses
- Increasing cycling and walking
- Reducing traffic

Item No. 9.	Classification: Open	Date: 22 March 2021	Meeting Name: Overview and Scrutiny Committee				
Report titl	e:	Work Programme 20)20-21				
Ward(s) o affected:	r groups	N/a					
From:		Head of Overview and Scrutiny (Acting)					

RECOMMENDATIONS

- 1. That the overview and scrutiny committee note the work programme as at 22 March 2021 attached as Appendix 1.
- 2. That the overview and scrutiny committee consider the addition of new items or allocation of previously identified items to specific meeting dates of the committee.

BACKGROUND INFORMATION

- 3. The terms of reference for the overview and scrutiny committee are:
 - a) to appoint commissions, agreeing the size, composition and terms of reference and to appoint chairs and vice chairs
 - b) to agree the annual work programme for OSC and the commissions
 - c) to consider requests from the cabinet and/or council assembly for scrutiny reviews
 - d) to exercise the right to call-in for reconsideration of executive decisions made but not yet implemented
 - e) to arrange for relevant functions in respect of health scrutiny to be exercised by an overview and scrutiny committee of another local authority where the council considers that another local authority would be better placed to undertake those relevant functions, and that local authority agrees to exercise those functions
 - f) if appropriate, to appoint a joint overview and scrutiny committee with two or more local authorities and arrange for the relevant functions of those authorities to be exercised by the joint committee
 - g) to periodically review overview and scrutiny procedures to ensure that the function is operating effectively
 - h) to report annually to all councillors on the previous year's scrutiny activity
 - i) to scrutinise matters in respect of:
 - the council's policy and budget framework

- regeneration
- human resources and the council's role as an employer and corporate practice generally
- customer access issues, including digital strategy, information technology and communications
- the council's equalities and diversity programmes.
- 4. The work programme document lists those items which have been or are to be considered in line with the committee's terms of reference.

KEY ISSUES FOR CONSIDERATION

- 5. Set out in Appendix 1 (Work Programme) are the issues the overview and scrutiny committee is due to consider in the 2020-21 municipal year.
- 6. The work programme is a standing item on the overview and scrutiny committee agenda and enables the committee to consider, monitor and plan issues for consideration at each meeting.

BACKGROUND DOCUMENTS

Background Papers	Held At	Contact
Overview and Scrutiny Committee agenda and minutes	Southwark Council Website	Everton Roberts 020 7525 7221
Link: http://moderngov.southwark.g	ov.uk/ieListMeetings.aspx	c?CommitteeId=308

APPENDICES

No.	Title
Appendix 1	Work Programme 2020-21

AUDIT TRAIL

Lead Officer	Everton Roberts, Head of Overview and Scrutiny (Acting)									
Report Author	Everton Roberts	Everton Roberts, Head of Overview and Scrutiny (Acting)								
Version	Final									
Dated	12 March 2021									
Key Decision?	No									
CONSULTAT	CONSULTATION WITH OTHER OFFICERS / DIRECTORATES /									
	CABINE'	T MEMBER								
Officer	Title	Comments Sought	Comments Included							
Director of Law ar	nd Governance	No	No							
Strategic Director	of	No	No							
Finance and Gove	Finance and Governance									
Cabinet Member No No										
Date final report	sent to Scrutiny	Team	12 March 2021							

APPENDIX 1

Work Programme 2020-21

Item				Commentary						
	2 June 2020	22 July 2020	16 Sep 2020	15 Oct 2020	9 Nov 2020	12,25/26 Jan 2021	9 Feb 2021	3 Mar 2021	22 Mar 2021	
	Items	for future	e consid	eration -	- either	allocated ((√) or to	o be allo	ocated	
Scrutiny Review - Regeneration	-	-	-			-				On agenda 22 Mar 2021 Head of Regeneration, Old Kent Road Opportunity Area 3 Mar 2021 British Land, Lendlease, Network Rail, Nottinghill Genesis, 9 Feb 2021 Peckham Vision 9 Nov 2020 Walworth Society, Living Bankside, SE5 Forum, 35% campaign 15 Oct 2020 Cabinet Member for Climate Emergency, Planning and Transport and Chair of Planning

Item	Meeting date									Commentary
	2 June 2020	22 July 2020	16 Sep 2020	15 Oct 2020	9 Nov 2020	12,25/26 Jan 2021	9 Feb 2021	3 Mar 2021	22 Mar 2021	
Performance Monitoring	-	-	-	-	✓	-	-	-	✓	On agenda 22 Mar 2021 To receive, quarterly performance monitoring information 9 Nov 2020 - Information contained on the agenda by way of Annual Performance Report 2019-20
Cabinet Member Interviews	-	-	-	-	√	-	-	-	✓	On agenda 22 Mar 2020 Cabinet Member for Leisure, Environment and Roads Deputy Cabinet Member for Low Traffic Southwark 9 Nov 2020 Leader of the Council
Low Traffic Neighbourhoods (LTNs)	-	-	-	-	-	-	-	-	√	On agenda To be covered under cabinet member interview Considered by Environment Scrutiny Commission 11 March 2021

Item				Me	eting da	ite				Commentary
	2 June 2020	22 July 2020	16 Sep 2020	15 Oct 2020	9 Nov 2020	12,25/26 Jan 2021	9 Feb 2021	3 Mar 2021	22 Mar 2021	
Regeneration Scrutiny Review - Bakerloo Line extension	-	-	-	-	-	-	-	-	-	TfL unable to attend due to Mayoral Elections and pre-election period. Have agreed to attend post mayoral elections if still required.
Leisure Management Contract	-	✓	-	✓	-	-	-	✓	-	3 Mar 2021
Arrangements – pre decision scrutiny										Gateway 0 Report - requested at the October 2020 OSC meeting.
Annual Workforce Report 2019-20 [Cabinet Report]	-	-	-	-	-	-	✓	-	-	9 Feb 2021 Annual workforce report received. Issue to come back later in the year.
Refreshed Council Plan 2018 – 2022					✓	-	-	-	-	9 Nov 2020 Received by overview and scrutiny committee
Budget Scrutiny	-	-	-	-	-	√	-	-	-	Considered over 3 meetings (January 2021)
Local Funds – Follow up work	-	-	-	-	-	-	-		-	Arising from 9 October 2019 meeting. Cllrs Humaira Ali to take it away for review and bring back a proposal.
Update on council's response to Covid-19	-	-	-	✓	-	-	-	-	-	Received at 15 October meeting.

Item				Me	eting da	te				Commentary
	2 June 2020	22 July 2020	16 Sep 2020	15 Oct 2020	9 Nov 2020	12,25/26 Jan 2021	9 Feb 2021	3 Mar 2021	22 Mar 2021	
Establishing Scrutiny Arrangements 2020-21 (Establishment of Scrutiny Sub-Committees/Commissions and setting of work programmes)				-	-	-		-		Overview and Scrutiny Committee set the following work programmes; Post Covid-19 – Ongoing impact (review across overview and scrutiny Committee and health and social care scrutiny commission) Continuing the work on climate/pollution and transport (environment scrutiny commission) Health inequalities (health and social care scrutiny commission) Opportunities for young people (education and local economy scrutiny commission) Harnessing community liaison/mutual-aid groups (housing and community engagement scrutiny commission) Regeneration/planning strategy (overview and scrutiny committee)

Item				Commentary						
	2 June 2020	22 July 2020	16 Sep 2020	15 Oct 2020	9 Nov 2020	12,25/26 Jan 2021	9 Feb 2021	3 Mar 2021	22 Mar 2021	
Joint Health Overview & Scrutiny Committee – Reconfiguration of Lambeth Hospital Mental Health In-patient Services	√	-	_	_	-	-	-	-	-	Outcome of review to be reported back to Overview and Scrutiny Committee. Amended terms of reference considered at 2 June OSC meeting.
Tracking implementation of scrutiny recommendations	-	-	-	-	-	-	-	-	-	Arising from discussion at 9 October 2019 meeting.
Work Programme	√	✓	-	√	✓	√	√	✓	✓	Opportunity to review at each meeting.

OVERVIEW & SCRUTINY COMMITTEE

MUNICIPAL YEAR 20-21

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Councillor Victor Chamberlain	1	Paul Wendt, Liberal Democrat Group	
Electronic Versions (no hard copy)		Office	
Councillor Ian Wingfield Councillor Humaira Ali Councillor Peter Babudu Councillor Jack Buck Councillor Gavin Edwards Councillor Sarah King Councillor Jason Ochere Councillor Victoria Olisa Councillor Jane Salmon Councillor Leanne Werner Martin Brecknell Lynette Murphy-O'Dwyer			
Councillor Anood Al-Samerai Councillor Tom Flynn Councillor Eleanor Kerslake Councillor Sunny Lambe Councillor Richard Livingstone Councillor Margy Newens Councillor David Noakes Councillor Sandra Rhule Councillor Michael Situ Councillor Cleo Soanes		Dated: November 2020	